

WINDY HILL ACRES MHP - WSID #5399

Consumer Confidence Report – 2017

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2016. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. Over the years, we have dedicated ourselves to providing drinking water that meets all state and federal standards. We continually strive to deliver the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users. This report is designed to inform you about the quality water and services we deliver to you every day. Please remember that we are always available to assist you should you ever have any questions or concerns about your water. To learn more, please call Patricia M. Beavers, Water System Consultant at 802.763.3937 or write 19 Johnson Circle, Tunbridge, Vermont 05077. There are no regularly scheduled meetings; however, you can call your Property Manager, Tom Young at Vermont Housing at 802.828.6904.

We take drinking water seriously and have qualified conscientious individuals on our staff who review the analysis and confirm the result if it is concerning around the maximum contaminant levels.

The water quality information presented in the tables is from the most recent round of testing done according to the regulations. All data shown were collected during the last calendar year unless otherwise noted in the tables.

We wish to thank the customers who let us into their homes to sample every month to ensure water quality. We appreciate your assistance in allowing us to do our job well. Each year Mother Nature presents some challenges. We continue to ask you to help us help you by doing your part to keep the water safe when making its way to your tap. Each autumn check your service connection and get the heat tape ready and working properly for a cold winter. Make sure the connection through your skirting is easy to get into during deep freezes and piles of snow. Please report low pressure and wet spots you notice in your yard. Check your outside hose bib or spigot to make sure it isn't frozen, leaking or broken. We appreciate conservation during dry times as well. Check your home regularly for leaks. This includes all fixtures especially the toilet that will make a sound when the bowl is continuously filling. When we save a little, we save a lot. Also, please do not put fat, oil or grease and other material down your sinks or drains. Please reuse a can or glass jar for all cooking grease and dispose of it with the household trash. And always, please do not run your faucets to prevent pipes from freezing. It is not necessary and causes major damage to the sewer system.

Water Source Information – Your water comes from:

Source Name	Source Water Type
WELL #9	Ground Water

The State of Vermont Water Supply Rule requires Public Community Water Systems to develop a Source Protection Plan. This plan delineates a source protection area for our system and identifies potential and actual sources of contamination. Our updated Plan was approved in July, 2016. Please see the attached letter and map.

Drinking Water Contaminants: The sources of drinking water (both tap water and bottled water) include surface water (streams, lakes) and ground water (wells, springs). As water travels over the land's surface or through the ground, it dissolves naturally-occurring minerals. It also picks up substances resulting from the presence of animals and human activity. Some "contaminants" may be harmful. Others, such as iron and sulfur, are not harmful. Public water systems treat water to remove contaminants, if any are present.

In order to ensure that your water is safe to drink, we test it regularly according to regulations established by the U.S. Environmental Protection Agency and the State of Vermont. These regulations limit the amount of various contaminants:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

Water Quality Data The table below lists all the drinking water contaminants that we detected during the past year. It also includes the date and results of any contaminants that we detected within the past five years if tested less than once a year. The presence of these contaminants in the water does not necessarily show that the water poses a health risk.

Terms and abbreviations - In this table you may find terms you might not be familiar with. To help you better understand these terms we have provided the following definitions:

Maximum Contamination Level Goal (MCLG): The “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG’s allow for a margin of safety.

Maximum Contamination Level (MCL): The “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCL’s are set as close to the MCLG’s as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of disinfectants in controlling microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. Addition a disinfectant may help control microbial contaminants.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

90th Percentile: Ninety percent of the samples are below the action level. (Nine of ten sites sampled were at or below this level).

Treatment Technique(TT): A process aimed to reduce the level of a contaminant in drinking water.

Parts per million (ppm) or Milligrams per liter (mg/l): (one penny in ten thousand dollars)

Parts per billion (ppb) or Micrograms per liter (µg/l): (one penny in ten million dollars)

Picocuries per liter(pCi/L): a measure of radioactivity in water

Nephelometric Turbidity Unit (NTU): NTU is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Detected Contaminants WINDY HILL ACRES MHP

Disinfection Residual	RAA	Range	Unit	MRDL	MRDLG	Typical Source
Chlorine	0.207	0.100 - 0.300	mg/l	4.0	4.0	Water additive to control microbes

Microbiological	Result	MCL *	MCLG	Typical Source
Total Coliform Bacteria	In the month of November, 2 sample(s) returned as positive	No more than 1 positive monthly sample	0	Naturally present in the environment

*As of April 1, 2016, there is no MCL for total coliform. Instead more than 1 positive monthly sample requires a treatment technique.

Chemical Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
Barium	03/05/2013	0.031	0.031 - 0.031	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chromium	03/05/2013	3	3 - 3	ppb	100	100	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride	03/05/2013	0.12	0.12 - 0.12	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nickel	03/05/2013	0.002	0.002 - 0.002	ppm			
Nitrate	02/16/2016	0.3	0.3 - 0.3	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Radionuclides	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
Combined Radium	08/05/2014	0.645	0.645 - 0.645	pCi/L	5	0	Erosion of natural deposits
Radium-226	08/05/2014	0.449	0.449 - 0.449	pCi/L	5	0	Erosion of natural deposits
Radium-228	08/05/2014	0.196	0.196 - 0.196	pCi/L	5	0	Erosion of natural deposits

Disinfection ByProducts	Monitoring Period	LRAA	Range	Unit	MCL	MCLG	Typical Source
No Detected Results were Found							

Lead and Copper	Date	90 th Percentile	Range	Unit	AL*	Sites Over AL	Typical Source
Copper	2013 to 2015	0.07	0 - 0.11	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
Lead	2013 to 2015	1	0 - 1	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

* The lead and copper AL (Action Level) exceedance is based on the 90th percentile concentration, not the highest detected result.

Violation(s) that occurred during the year: *We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. The below table lists any drinking water violations we incurred during 2016. A failure to perform required monitoring means we cannot be sure of the quality of our water during that time.*

Type	Category	Analyte	Compliance Period
No Violations Occurred in the Calendar Year 2016			

Revised Total Coliform Rule (RTCR) TT Violation

No RTCR TT Violations

Level 1 Assessment

During the past year we were required to conduct one Level 1 Assessment(s). One Level 1 Assessment was completed. In addition, we were required to take no further corrective actions.

Level 2 Assessment No Level 2 Assessment was required.

Health information regarding drinking water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from EPA's Safe Drinking Water Hotline (1-800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Safe Drinking Water Hotline.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. WINDY HILL ACRES MHP is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments to identify problems and to correct any problems that were found during these assessments.

Public Notice - Uncorrected Significant Deficiencies: The system is required to inform the public of any significant deficiencies identified during a sanitary survey conducted by the Drinking Water and Groundwater Protection Division that have not yet been corrected. For more information please refer to the schedule for compliance in the system's Operating Permit.

Date Identified	Deficiency	Facility
No Significant Deficiencies		

Distribution information

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place and distributing copies by hand or mail.

Spring 2017

Dear Windy Hill Resident,

We are working with the Vermont Department of Environmental Conservation Drinking Water and Groundwater Division to develop a program to protect our groundwater supply. Groundwater as a drinking water supply source is generally of high quality; however, it is vulnerable to contamination from a wide range of activities which take place on the ground surface. Once the groundwater is contaminated, it is difficult and expensive to clean to a level which is suitable for drinking.

Because of the high cost associated with groundwater cleanup, we, The Windy Hill Acres Mobile Home Park water supply system, are in favor of a program of protection which reduces the risk of contamination our groundwater resource(s). As part of this effort, we have identified that area of land, which directly contributes recharge to the public water supply source - see attached map. This is known as the source protection area (SPA). It is especially important that activities within the source protection area do not discharge contaminants, which may threaten the groundwater which is used for human consumption.

This letter was prepared with the intention of informing you that you have been identified as being located in the source protection area for our water supply system and to increase your awareness of this public groundwater resource. Improperly operated on-site septic disposal systems, accidental chemical spills, and underground fuel storage tanks are only a few examples of land use activities which threaten groundwater quality and of which we hope you will share our concern.

We are asking you to do your best to minimize the release of contaminants in the source protection area which could threaten our groundwater supply. We have information available to help you adopt these preventative practices.

If you have any questions, want further information, or want to discuss this letter or your operating practices, please contact HFI's consultant at 802.763.3937 we can, in turn, with your permission, contact the State Department of Environmental Conservation, Drinking Water and Groundwater Division, or whomever else would best respond to your request.

Sincerely,

Patricia M. Beavers

cc: Public Water System O&M Manual

MAP 1

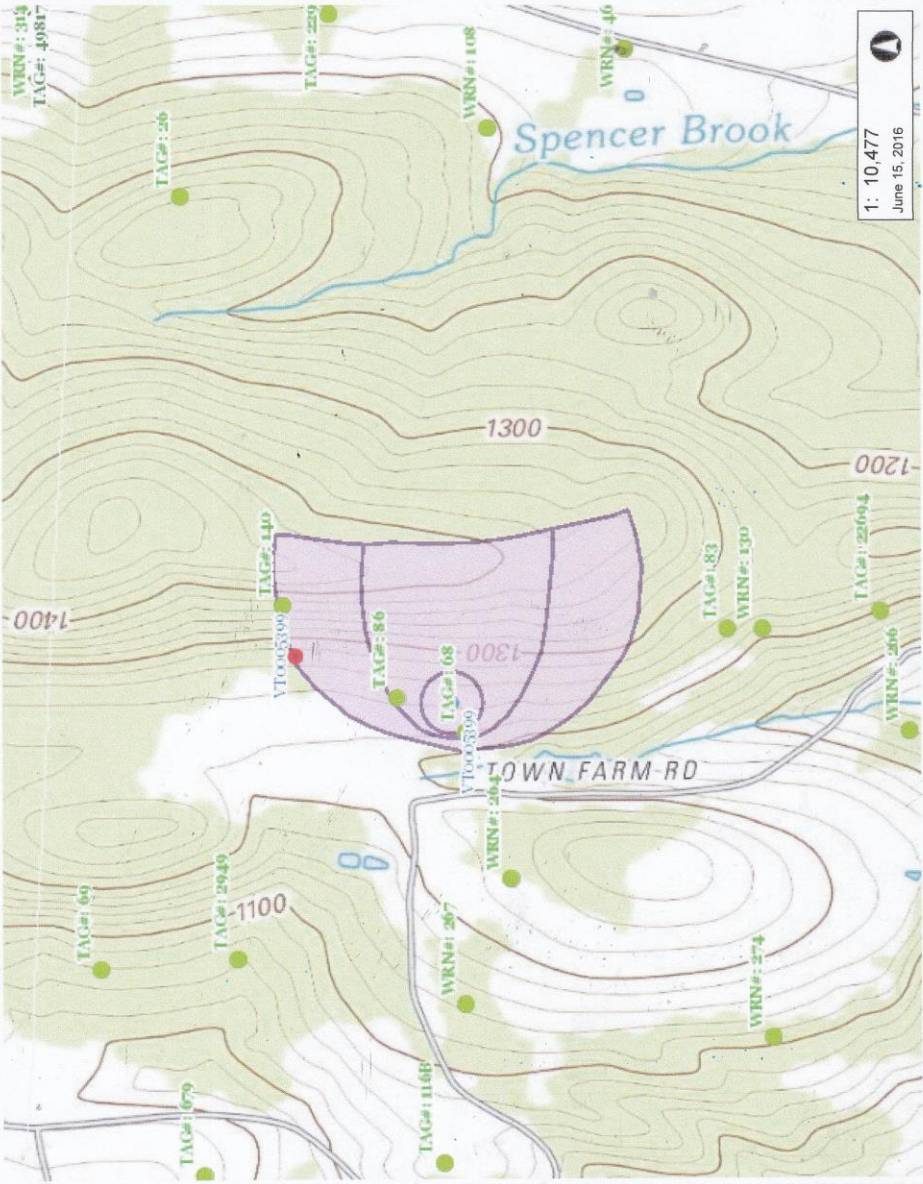


LEGEND

- Hiking Trail
- Private Wells
 - GPS Location
 - screen digitized
 - ES11 Address
 - Well/iller/Clarion
 - Unknown
- Public Water Sources
 - Active
 - Proposed
 - Inactive
- Surface/WaterSPA
 - Active
 - Inactive
- Ground Water SPA
 - Active
 - Proposed
 - Inactive
- Town Boundary

NOTES

Map created using ANR's Natural Resources Atlas



Scale: 1" = 873 Ft. 1cm = 105 Meters

Scale bar: 0, 266.00, 532.00 Meters

Scale: 1: 10,477
June 15, 2016

DISCLAIMER: This map is for general reference only. Data layers that appear on this map may or may not be accurate, current, or otherwise reliable. ANR and the State of Vermont make no representations of any kind, including but not limited to, the warranties of merchantability, or fitness for a particular use, nor are any such warranties to be implied with respect to the data on this map.

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